

Oassist provides important services to support the well-being of participants. COVID-19 has seen a major disruption to the day-to-day life of those we support.

Now that restrictions have been eased and cases have been low for an extended period, we are able to return to a near normal service delivery.

COVID-19 Safe Service Delivery and Protocols

We are returning to our normal schedule of trips to provide a chance for our clients to be able to get away from their day-to-day routine in a COVID-19 safe environment. We will continue to carry out scheduled cleaning and disinfecting surfaces and monitoring temperatures of staff and participants. As many of those we support aren't able to follow social distancing procedures we are limiting the number of participants per group.

The best way to ensure the safety of our clients is to have a preference for participants who live together to attend together. In circumstances where social distancing and infection control is able to be maintained, participants from different houses may stay in the same accommodation. If this is not practical, we would envisage their break with us to be a 1:1 situation.

Our aim is to:

- Not mix participants who are unable to maintain reasonable social distancing.
- Participants must have a reasonable capacity to maintain social distancing if they will be in contact with other participants or the public,
- Not travel long distances in a confined vehicle mixing with other participants, that is either a larger vehicle is used with adequate ventilation or individual clients will be transported by a staff member.
- Not mix with other people who can't follow social distancing procedures.
- Not do activities that put participants, staff or the public at risk.

Accommodation we are using are either following COVID-19 cleaning protocols or our staff go in and clean and disinfect the property according to the COVID -19 Protocols prior to participants arrival. We will also be checking with the accommodation the time since last guests had vacated to ensure sufficient time has passed to allow for any contact areas to be virus free.

All staff are required to have completed the Health Department's training on COVID Safe Infection and Control.

All staff are to have completed screening form before attending any shift.

Vehicles are cleaned within the government guidelines for infection control.