

Oassist provides important services to support the well-being of participants. COVID-19 has seen a major disruption to the day to day life of those we support.

For some there's been an impact on mental health and it has seen an increase in behaviours of concern for others.

Now that restrictions have been eased, we are able to provide significantly altered service delivery.

COVID-19 Safe Service Delivery and Protocols

We are **not** running our normal schedule of trips. We are providing a chance for some of our clients to be able to get away from their day to day routine in a COVID-19 safe environment.

As many of those we support aren't able to follow social distancing procedures, their opportunity to take part in activities has been significantly impacted. This can lead to declining levels of mental health and the possibility of increasing behaviours of concern.

We are limiting the number of participants per group.

Generally, there will be only one or two participants per accommodation, to a maximum of three.

The best way to ensure the safety of our clients is to have a preference for participants who live together to attend together. If this is not practical, we would envisage their break with us to be a 1:1 situation.

In rare circumstances where social distancing and infection control is easily ensured, participants from different houses may attend the same trip.

Our aim is to:

- Not mix participants from different residences,
- Participants must have an idea of social distancing if they will be in contact with other participants or the public,
- Not travel long distances in a confined vehicle mixing with other participants,
- Not mix with other people who can't follow social distancing procedures.
- Not do activities that put participants, staff or the public at risk.

Accommodation we are using are either following COVID-19 cleaning protocols or our staff go in and clean and disinfect the property according to the COVID -19 Protocols. We will also be checking with the accommodation the time since last guests had vacated to ensure sufficient time has passed to allow for any contact areas to be virus free.

All staff are required to have completed the Health Department's training on COVID Safe Infection and Control.

All staff are to have completed a screening form before attending any shift

We avoid using staff that we deem to be working in other high-risk environments.

Vehicles are cleaned within the government guidelines for infection control.

If you have any further questions or would like to make a booking then please get in touch either by giving us a call or dropping us an email.